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| **Interview Notes Approved by: Ashrakat Helmi** |
| **Person Interviewed: Dr.Mayar Rabiea,**  **Dentist , Prosthodontics department.**  **Interviewer: Ashrakat Helmi.**  **Purpose of Interview:**   * Knowing the problems that the doctor faces   with patient.   * How will the system help the doctor. * What does the doctor think and what additions   he sees are useful to the system.  **Summary of Interview:**  -We need to provide a way of communication between the patient and the doctor in the system.  -The system is useful to save time for the doctor and the patient.  -The system saves the doctor the costs of the assistant responsible for the reservation.  -Add a method to remind the patient of the appointment.  -The system is useful for doctors so that they can benefit from each other's experience.  **Open Items:**  Nothing is open. Everything that was specific to know from this interview is covered.  **Detailed Notes:**  - First of all, I need to thank you very much and ask you how are you?  = Thanks for asking,I’m doing well.  -Great! Now from which university and college did you graduate?  = Graduated from the Faculty of Dentistry, Minia University.  -which department?  =Prosthodontics department.  -Now I will explain the idea of the system.  Our system connects the patient and the doctor in order to book, facilitate the delivery of medicines and provide research references for doctors and pharmacists and e will take a percentage from the doctor for each reservation and we will make advertisements for him.  So, What do you think of this system?  =I think that the matter is very good, because we will link between medicine and the field of technology, and also people will benefit, and this is an important thing for your relative as a dentist, because the matter is not just a gain and profit as much as the comfort of my patient and provide him with high and advanced service.  -What are the problems and difficulties faced by the patient and the doctor during booking?  =Of course, when patient makes a book with me, I need to have a dental assistant and this has a wage,this is other than that if the assistant get tired or something happens, she does not come, and therefore my clinic is affected because I can't work alone because as a dentist, I need to sit with the patient, not less than 45 minutes, By the fact that the topic is online, it does not matter whether it exists or not .Also, if someone wants to cancel his reservation, for example, it is possible that he informs me online, but if there is no online, he will not come, and he will spoil my appointments. And for me ,Between each appointment and the second, at least an hour, because, as I told you, as a dentist, I need an hour, but a quarter of a minimum, with each patient.  -If we add the possibility of reminding the patient of the appointment. Is this something useful in your opinion? Did you have any problems with this part?  =Oh, of course, I face a problem like this, and I see that this part is very important because it will save me a lot of time and will put me in constant contact with the patient.  -Are you facing any other problems?  =I have a problem. It is possible for a patient to agree to book a specific examination, and it does not happen. Of course, I will not have any knowledge until the time of examination, and it stops me and loses another examination, and then asks me for another time and delays my appointments . So I suggest to your system that you make a method of communication between the patient and the doctor so that if there is any cancellation, they send it a day before it, for example, so that it does not affect me as a doctor.  -Is the system useful to you in terms of time, effort, profit, and so on?  =The system is useful first in terms of time, because it is very short and saves a lot of time. Of course, this is something I do not need to say because we all know the importance of technology, in our lives in general, that it makes the world easier and allows us to have continuous communication with the patients.  It is useful for me as a doctor because I follow my  Case and it is useful for the patient that he can communicate with the doctor all the time because if there is an emergency, it will not be difficult for him to come if he is from a far place or something else. Of course, the other is purely beneficial in terms of profit for us and for you, and it is for all of us to benefit.  -Are there any problems or difficulties facing the patient or the doctor during the time of booking or attendance for examination?  =Of course, there will be problems, but we, as doctors, have a thing called dental ethics, and this means the ethics of the dentist. I mean, I must have what specifications in order to be a dentist,So we learned a very important point that I do not use medical terms with my patient, so you will always find the professional doctor who does not have a problem. The point is that the patient does not understand the words and so because he will take care of him as a professional doctor from this point, unless the doctor is not respectful of the ethics of the profession like this you know.  -As for the research part, will it be difficult to access specific research or easy? Is the presence of a place where many doctors will be useful to you?  =No, the topic is not very difficult, but I think if all the research or all the research we want to gather in one place, it will be better and easier. Therefore, if we have a private forum for us as doctors, it will be much better, of course, so that we can benefit from each other's experiences.  -Would you like to add anything else?  =Not at all, but I would like to tell you your role is very important to us, and you complement us, even though each one is in a different field. Nevertheless, your role is great and very big.I wish you success in what you do and benefit from you and benefit you.  -Finally we are done. Thank you for this time and effort and for this valuable information. |
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